



YMCA

We build strong kids,  
strong families, strong communities.

## YMCA of Greater Vancouver

# Volunteer Opportunity

## MEMBERSHIP SERVICES – Chilliwack Family YMCA

The YMCA of Greater Vancouver is a charitable association dedicated to the development of people in spirit, mind and body as well as the improvement of local, national and international communities.

### Job Summary

- Greet and welcome members and participants
- Provide information to potential members and address member questions or concerns
- Provide building tours
- Answer phones
- Administrative projects as assigned

### Requirements

- Minimum 16 years of age
- Minimum 1 volunteer shift a week and minimum 2 hours a week of volunteer work
- Completion of volunteer documentation and criminal record check
- First Aid certification an asset
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### Competencies

- **Commitment to the Vision and Values:** Demonstrates and promotes a personal understanding of, and appreciation for, the mission, vision and values of the YMCA
- **Service Attitude/Customer Focus:** Identifies needs and wants of members/participants as priority, and responds in an effective and timely manner to enhance every person's YMCA experience.
- **Leadership:** Ability to develop and direct performance of others to achieve desired results.
- **Communication:** Ability to speak, write, listen, and secure information in a variety of settings.
- **Self-Management:** Ability to direct personal performance to achieve desired results.
- **Teamwork:** Ability to work effectively with others to achieve optimal collective results.
- **Flexibility/Managing Change:** Ability to know your environment, initiate and respond effectively to changing conditions.
- **Values Diversity:** Appreciates that individuals with different opinions, backgrounds and characteristics bring to the table "richness" to the challenge or situation at hand.

### Benefits

- Meet and network with individuals from a variety of backgrounds
- Develop communication and interpersonal skills

### Contact

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Get started today!

Make a difference in your community

Be part of the YMCA volunteer family